

# Chill

**Chill Insurance – Van  
Quote Journey User Guide**

## **A. What You'll Need**

- ✔ Van registration and use details (business/social use), mileage, overnight parking, value.
- ✔ Driver licence details and driving history (claims/convictions/points)
- ✔ Your name, DOB, email and phone number
- ✔ Any additional driver details (if required)

## **B. Step By Step**

### **Start Your Van Quote**

- Select Van Insurance and click Get Quote.

### **Your Details**

- Enter your personal details contact information
- Select Continue.

### **Where You Live**

- Use address lookup (Eircode/postcode) or choose manual entry.
- Select Continue

### **Van Details**

- Enter the van registration and confirm vehicle info.
- Provide value, security, parking location, mileage and main use.
- Select Continue

### **Driver & Policy Details**

- Start date, licence info, years driving, claims/convictions/points.
- Select Continue

### **Quotes**

- Review available quotes and payment options.
- Select a quote / Continue.

### **Declarations**

- Complete the legal/declaration confirmation.
- Select Continue.

### **Any Required Validation**

- Provide requested validation info if prompted
- Select Continue.

## Payment

- Choose Annual (pay once) or Monthly (deposit + instalments).
- Confirm any required checkboxes.
- Enter card details and select Pay now.

## Confirmation

- You'll see a confirmation screen and (usually) receive an email confirming next steps / documents.

## How To Navigate

- **Continue** moves you forward to the next step.
- Use Back to fix an answer; changing answers can change your price.
- If you need to stop, you can return later via Retrieve Quote (see Guide 4).

## If Something Goes Wrong

- Page times out / errors: refresh and try again; if it persists, contact support.
- Quotes not returned: check details; some answers can make cover unavailable.